

## **nDesign – Refunds & Cancellation Policy**

Effective date: 31<sup>st</sup> July 2021

### Refunds & Cancellation Policy

Thank you for purchasing our products or services (or subscribing to our services online).

We offer a full money-back guarantee for all purchases made, if you are not satisfied with the product or service that you have purchased from us you can request your money back by contacting [info@ndesign.one](mailto:info@ndesign.one) within 14 calendar days of your purchase.

After the 14-day period you will no longer be eligible for a refund and won't be able to receive a refund. We encourage our customers to try the product (or service) in the first two weeks after purchase to ensure it fits their needs.

Following a refund, any products must be returned by the customer, subscriptions cancelled and access to any online service revoked with immediate effect.

If you have any additional questions or would like to request a refund, feel free to contact us.

**nDesign**